




What we found when we visited **Shannon Clinic Ward 2**

Easy to read report.

	Shannon Clinic Ward 2 Knockbracken Healthcare Park Saintfield Road Belfast BT8 8BH																																										
 Belfast Health and Social Care Trust	Trust: Belfast Health and Social Care Trust																																										
<p>June 2015</p> <table><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr><tr><td></td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td></tr><tr><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td></tr><tr><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td></tr><tr><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td></tr><tr><td>28</td><td>29</td><td>30</td><td></td><td></td><td></td><td></td></tr></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30					Date of RQIA inspection: 30 June 2015
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	Type of Ward: Male and Female Mental health																																										

Who is RQIA?

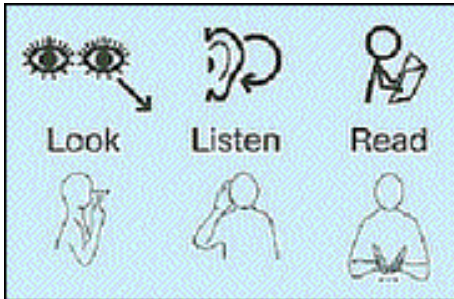


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Shannon Clinic Ward 2 was called Wendy.

What did Wendy do?



What did Wendy do?

Wendy

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Shannon Clinic Ward 2.

Wendy also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy visited the ward, Wendy wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Wendy found it was good that



There were plans in place to increase psychology services



Patients had a plan to help them get ready to leave hospital



Staff treated patients with respect



Patients had privacy



Patients had lots of things to do



The ward was clean and tidy



Patients could go to the gym



Patients said they felt safe



There was a meeting every morning for patients to talk about anything that was worrying them



The ward information book was good

What next?



What next?

After the inspection Wendy met with the staff and managers from Shannon Clinic Ward 2. Wendy wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Wendy and sent it to the ward.

One of the inspectors will visit the ward again.